WORK	ORDER
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Page 1 of 1

Procurement Unit Tel No.: 045-606-8142

	ELECTRONIC INFORMATION SOLUTIONS. INC. Work Ord	Work Order No.: <u>2023-216</u>		
	Auro-Vir Inc. 1695 Evangelista St., Bangkal, Makati City Date :		10/6/2023	
	002-857-352-00000 VAT Reg. JO No. :		2023-216	
Tel. No. :	893-1814 Date :		8/30/2023	
	Mode of Procu	rement:	Direct Contract	
SIR/MADAM-	Mode of Pa			

You are hereby advised to accomplish/deliver the following job/work on within Thirty [30] calendar days upon receipt of the Work Order as per quotation submitted by you duly approved by the TSU Committee on Bids and Awards and the President of the Agency

QTY.	UNIT	DESC	RIPTION	UNIT COST	TOTAL COST
1	lot	RENEWAL OF SUBSCRIPTION S	ERVICES	90,800.00	00,800,00
	1	Destiny Library Manager Suppor	t Maintenance (Single Site),	20,000.00	90.800.00
	1	Including Alliance Plus Online Se	rvice, Destiny Discover and One		ł
		Search			
1	[Troubleshooting problems Custo	mer may encounter with the		
		software products; Providing ans	swers to questions on how to use		
]]	these products; Explaining error	messages and similar messages;		
	1	nkesolving problems and issues re	lated to the product via chat, email,		
		and advisories regarding issues a	customer's servers; Providing alerts		ſ
		unsolved issues to Follett and pro	widing feedback to Customer		
		Providing upgrades and updates	as they become available from		
		Follett as well as replacement dis	ks or digital files if the original files		
	{	become unusable; Technical Supp	ort: One year via telephone tay		
		email, online-helpdesk, video con	ferencing, or occasional planned		
		visits to your area if there are no i	known threats like terrorism,		
		kidnapping, disasters, or a diseas	e prevalent over a whole country or		
		the world and others which can p	ut our personnel at risk. Visit shall		
	be initiated by EISI, at EISI's own schedule, otherwise the customer				
i		shall pay for the transportation, P	CR swab test or similar, lodging and		
		per-diem of the personnel visiting the site. For clients beyond the			
	1	warranty period, we require additional charges for			
	reinstallation/restoration of the software due to virus, ransomware				
	attack and other technical concerns that require our expertise; Providing area-wide FREE or DISCOUNTED training courses to				
		customers in a specific town/city,	browings of region		
		sosoners in a specific town/city,	province of region.		
	L	(Please read ca	refully at the back hereof)		
Charge to: 🚺			,, ,, ,		
ROA No. : 1	13-11-1137	L			
CONFORME 8	RECEIVE CC	DPY :			
	LAVE	•		FUNDS AVAILAB	LE;
ELECTRONIC	INPORMA	TION SOLUTIONS, INC.		JASPER A.	AUDER CPA
Firm/Dealer/Su			SHORE MARKED	Budget	
October 24	·				
Dat Kank Account (onic Information Solutions Inc.	MECKIV- MM 001-24-2073		ĺ
Bank Account Name: Electronic Information Solutions Inc. 1 4 1001-24 2073		APPROVED:			
Bank Name:		Philippine Islands	'		1\
Bank Address:		al Makati Branch		DR. GRACE	la contra de la co
			-	Vice President fo	
Form No . TSI	LPRO.SE 10	Revision No.: 01		Authorize	d Official
	1 100 01 10	nevialoti no., es	Effectivity Date: March 112, 2017	1	Page 1 of 1

	WORK ORDER		
900	DELIVERY DUE DATE:	11/23/23	

Procurement Unit Tel No.: 045-606-8142

Supplier :	ELECTRONIC INFORMATION SOLUTIONS, INC.	Work Order No.: 2023-216	
Address :	<u>Auro-Vir Inc. 1695 Evangelista St., Bangkal, Makati City</u>	Date :	10/6/2023
TIN:	<u>002-857-352-00000 VAT Reg.</u>	JO No. :	2023-216
Tel. No. :	893-1814	Date :	8/30/2023
		Mode of Procurement:	Direct Contract
		Mode of Payment:	<u>n/15</u>
SIR/MADAM:			

MADAM

You are hereby advised to accomplish/deliver the following job/work on within Thirty (30) calendar days upon receipt of the Work Order as per quotation submitted by you duly approved by the TSU Committee on Bids and Awards and the President of the Agency

QTY.	UNIT	DESCRIPTION	UNIT COST	TOTAL COST
1	lot	RENEWAL OF SUBSCRIPTION SERVICES	90,800.00	90,800.00
		Destiny Library Manager Support Maintenance (Single Site),	,	201000100
		Including Alliance Plus Online Service, Destiny Discover and One		
		Search		
		Troubleshooting problems Customer may encounter with the		
		software products; Providing answers to questions on how to use		
		these products; Explaining error messages and similar messages;		
-		Resolving problems and issues related to the product via chat, email,		
	1	phone, SMS and remote access to customer's servers; Providing alerts		
		and advisories regarding issues affecting the software; Escalating		
		unsolved issues to Follett and providing feedback to Customer;		
		Providing upgrades and updates as they become available from	3	
		Follett as well as replacement disks or digital files if the original files		
		become unusable; Technical Support: One year via telephone, fax,		
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		customers in a specific town/city, province or region.		

		(Please read carefully at the back hereof)		8
Charge to: 🚺	1-101101			
	023-10-103			
CONFORME &	& RECEIVE CO	DPY :		
			FUNDS AVAILAE	BLE:
FLECTRONI	INFORMA	TION COLUTIONS INC.	IASDED A V	AUDER, CPA
ELECTRONIC INFORMATION SOLUTIONS, INC. Firm/Dealer/Supplier/Contractor				
Firm/Dealer/Su	ipplier/Contra		Budget	Officer
Dat	P			
1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1			APPROVED:	
Crace IN VOID 233		001 24 2020		N
and the second sec			DR. GRAC	EN: ROSETE
				Administration
			the second s	ed Official

Form No.: TSU-PRO-SF 10 Revision No.: 01

Effectivity Date: March 01, 2017

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